

THE BLUE BIRD CIRCLE RESALE SHOP

615 W. Alabama, Houston TX 77006

713-528-0470

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CLOTHING - FREQUENTLY ASKED QUESTIONS

When do you receive consignments?

- ✓ Tuesday, Wednesday and Thursday
- ✓ 10:00 a.m. – 1:00 p.m.
- ✓ First come, first serve basis. We only accept the first 25 consignments.
- ✓ Monday, Friday and Saturday by appointment only. Please contact 713.528.0470, Ext. 32 (Sheila Robinson) to schedule an appointment.
- ✓ No consignments are accepted the last 7 calendar days of each month.

When do you receive donations?

- ✓ Monday through Friday from 10:00 a.m. to 2:30 p.m.
- ✓ Saturday from 10:00 a.m. to 1:30 p.m.
- ✓ Effective 03-1-2019, all items must be packaged in a small or medium box, and/or on hangers.

Where do we receive consignments and donations?

- ✓ Our Receiving department is on Jack Street
- ✓ Google Map 3856 Jack Street, Houston, TX 77006

What items do you consign?

- ✓ Please refer to our *Clothing Receiving Information* PDF and *Labels No Longer Taken* PDF.
- ✓ Clothing, Handbags, and Shoes.
- ✓ Handbags and/or shoes must come with a minimum of six items of clothing per consignment.
- ✓ All clothing must be in-season, in-style, clean and pressed.
- ✓ All clothing must be priced at a minimum of \$10.00 per item.

What items do you not consign?

- ✓ Please refer to our *Clothing Receiving Information* PDF and *Labels No Longer Taken* PDF.

When are seasonal items consigned?

DUE TO OUR UPCOMING RENOVATION, OUR LAST CONSIGNMENT IS MAY 30, 2019.

- ✓ **Spring-Summer:** Feb 1 – June 30 (No sweaters or jackets until April 1)
- ✓ **Transitional:** July 1 – Sept 15
- ✓ **Cold Weather/Ski Gear:** Sept 1 – Thanksgiving
- ✓ **Formal Attire:** Sept 15 – Thanksgiving
- ✓ **Holiday, Velvets & Wools:** Oct 1 – Thanksgiving
- ✓ **Furs:** Oct 15 - Thanksgiving
- ✓ **No Consignments:** Thanksgiving – Jan 31

CLOTHING - MOST FREQUENTLY ASKED QUESTIONS

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Who determines the price?

- ✓ Volunteer Clothing Pricers
- ✓ Consignors are welcome to give information about the items they are consigning, (i.e., where purchased, how much was paid, etc.)

What happens to my items if they do not sell?

- ✓ Clothing consignments expire two (2) months from the date they have been priced and placed on our showroom floor.
- ✓ An item not sold is marked down 25% after 30 days.
- ✓ An item not sold is marked down 50% after 45 days.
- ✓ An item not sold after 61 days becomes a donation to The Blue Bird Circle.

How often can I consign clothing?

- ✓ You may consign once every 30 days.

How many accounts may I open?

- ✓ Only one account, with a maximum of two accounts per household.